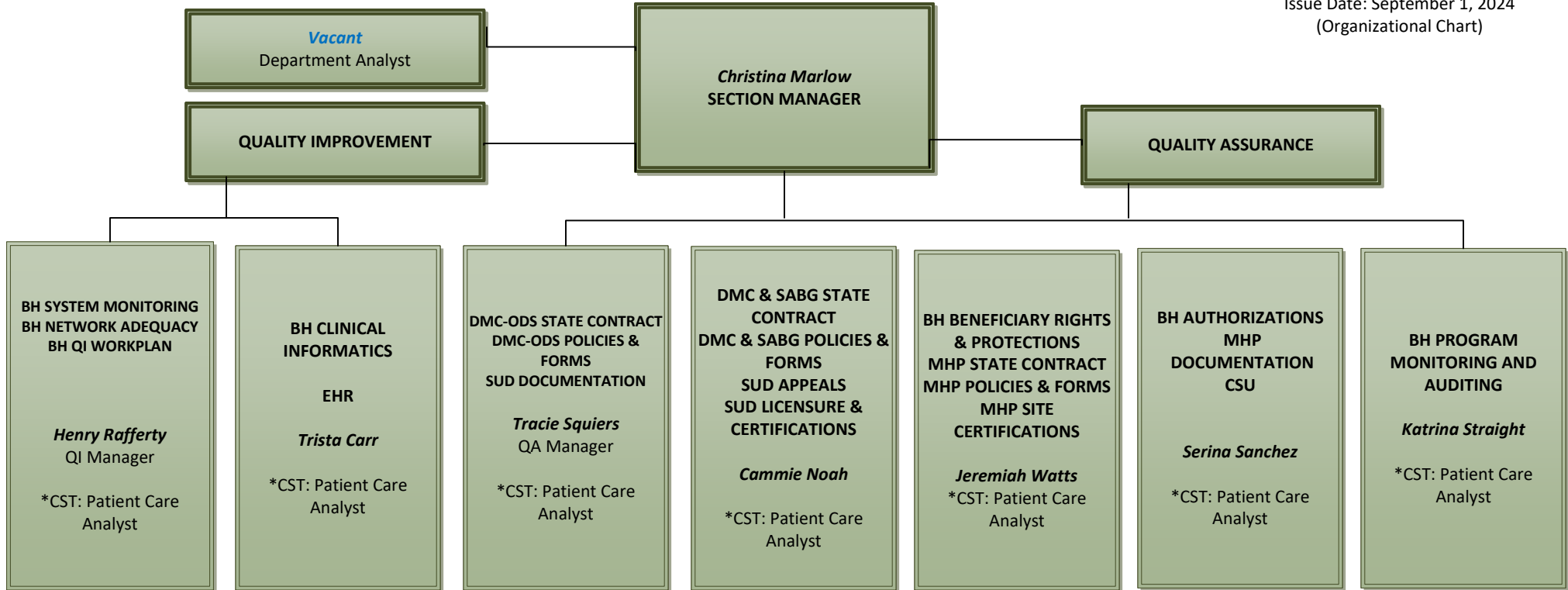




**QUALITY ASSESSMENT &
PERFORMANCE IMPROVEMENT**



Interim Director: Jennifer Solito
Issue Date: September 1, 2024
(Organizational Chart)



Quality Assessment & Performance Improvement

- Christina Marlow, Section Manager
 - Vacant, Department Analyst
 - Quality Improvement
 - BH System Monitoring, BH Network Adequacy, BH QI Workplan; Henry Rafferty, QI Manager *CST: Patient Care Analyst
 - BH Clinical Informatics, EHR, Trisa Carr, *CST: Patient Care Analyst
 - Quality Assurance
 - DMC-ODS State Contract , DMC- ODS Policies & Forms, SUD Documentation, Tracie Squiers, QA Manager, *CST Patient Care Analyst
 - DMC & SABG State Contract, DMC & SABG Policies & Forms, SUD Appeals, SUD Licensure & Certifications, Cammie Noah, *CST: Patient Care Analyst
 - BH Beneficiary Rights & Protections, MHP State Contract, MHP Policies & Forms, MHP Site Certifications, Jeremiah Watts *CST: Patient Care Analyst
 - BH Authorizations, MHP, Documentation, CSU, Serina Sanchez, *CST: Patient Care Analyst
 - BH Program Monitoring and Auditing, Katrina Straight, *CST: Patient Care Analyst